



UMBRA WARRANTY Terms and Conditions

These additional warranty items are in addition to Evolt's standard terms and conditions of sale.

Umbra warranty is not transferable. Available to licensed electricians only.

SELECTED AREAS

Umbra warranty is only available for products installed within a 50km radius from the center of the following cities:

- Brisbane
- Sunshine Coast
- Gold Coast
- Sydney
- Melbourne

When the installation is outside the listed areas, labour allowance reimbursement is available. Please see our rates [here](#)

LIFETIME

This warranty covers the product from defects or premature failure but does not increase the product's lifetime.

The warranty ends when the product has been in use for its rated operational lifetime or 5 years from the date of purchase, whichever occurs first. This **EXCLUDES** the battery. Battery replacement warranty covers up to 4 years only back to base, and up to 2 years on-site.

Example: If a product and operational lifetime of 30,000 hours life is covered by the 5-year warranty, then the product warranty is defined as 30,000 hours of use, or 5 years from date of purchase, which ever occurs first.

NON-FAULTY PRODUCT WARRANTY CALLOUTS

For product failures which are not covered by warranty or for products that have not failed and where an on-site warranty has been arranged, Evolt reserves the right to pass the cost of the warranty callout back to the electrician.

Examples of failures which are not covered by the warranty, but are not limited to:

- Site surges which are above normal operating conditions, and could be a result of lighting or the use of machinery or other external causes
- Incorrect usage or installation
- Vandalism or damage outside normal use
- Product has exceeded its rated lifetime