

WARRANTY PERIOD

The express warranties are provided on a 'return to base' basis. This means that you are responsible (at your cost) for delivering the relevant product(s) to us and collecting the repaired or replacement product(s) from us, in each case at the location(s) notified by us.

PRODUCT WARRANTY

Subject to the conditions set out in the Warranty Statement Ektor products are warranted by Evolt as described in the following table.

PRODUCT TYPE	WARRANTY PERIOD
Core or Basic ¹	5 Years
Advanced or Lite ¹	6 Years
Professional ¹	8 Years
Ledfire lamp head (non maintained)	Lifetime
Umbra Exclusive	Additional 2 year on-site Warranty <u>Learn More</u>
General lighting products and components	5 Years
Controllers, bridges, repeaters	3 Years
Accessories, software, or consumables	1 Year

Note: Warranty period applies to products sold after 1/11/2022.

For products sold between 1/7/2020 and 31/10/2022, view warranty terms <u>here</u>.

All warranties are subject to the terms found in Ektor's Extended Onsite Warranty Statement and Ektor's Warranty Period document.





¹ Excludes general lighting products such as battens, bunkers and other lighting and excludes general lighting components when used in an emergency product. These products are covered by our general lighting products warranty.